



SALE AND BOOKING CONDITIONS

BOOKING:

General

We only accept bookings for 3 nights. For a short stay, please, contact us 48 hours before your arrival. We talk to you about vacancies.

- You have to book between the **15th of June and the 30th of August**.
- Booking has to be made under one family name and can't be transferred to a third party.

Booking request

The booking request for a camping pitch can be made :

- **BY MAIL** : precisng the equipment type and size (caravane, camping-car, tent), the people number, the dates of arrival and leaving.

- **BY INTERNET** : joining to your e-mail, the booking form. If you want a special pitch (view on the lake, shade, etc...), please precise to us.

We don't make bookings by phone.

Then, we will inform you:

- if there is available pitch : you will send by bank transfer, an **account of 30% of the stay**.
- if there is not available pitch : the booking can't be followed

Booking confirmation

The booking will be effective upon confirmation in writing (by mail, e-mail or phone), by the Management, of the availability, and after receipt of the account.

Booking cancellation

Customer have to notify in writing, with reason, the cancellation of his booking, otherwise, the Management reserves the right to dispose of the pitch the day after the arrival date.

The **account** paid for the booking, may **be refund** only in two cases : cancellation not less than one month before, or death, accident in the family, without minimum delay.

COVID-19 special conditions:

The deposit is refundable up to 15 days before the stay, regardless of the reason for cancellation. After

this period, the deposit will be refunded in the following cases:

- death in the family or hospitalization
- contamination by COVID-19

You will be asked for a copy of a supporting document.

CAMPING PITCH:

General

The equipments (caravane, tent,...) and vehicle of each customer must stay on the pitch and can't extend on an other pitch. The definitive camping pitch number is assigned by the Management the day of your arrival. Along the stay, customers have to respect camping rules. These one are shown outside of the reception.

Arrival and leaving

The pitch will be available **from 2 p.m.** and will have to be vacated **before 12 a.m.** the day of the departure. We don't accept arrival after 9.00 p.m.

Delayed arrival or arrival after the scheduled date

In case of a late arrival or an arrival after the scheduled date, customer must inform the Management, by phone or e-mail, before 6 p.m., the scheduled date. Otherwise, the Management reserves the right to dispose of the pitch the day after the arrival date.

Payment

We accept payment with cash or credit card to pay the stay. It must be necessarily **the day before you leave**, at the reception, during the opening times. The payment of the account for a booking, must be made by bank transfer. (contact us by e-mail).

By virtue of the act of 06/01/1978, of the computing and freedom, and according to European directives of 27/04/2016, about data protection (RGPD), you have the right to access, to change and to delete your personal data.